

# Cavin Jones

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## EDUCATION

### The University of Akron — *B.S in Computer Information Systems Cybersecurity*

Akron OH, August 2018 – May 2022

**SUMMARY:** Seeking a challenging cybersecurity position that will allow me to utilize my skills and experience while I actively pursue the PenTest+ certification to further solidify my expertise.

## EXPERIENCE

### DRB Systems

#### *Cyber Security Analyst*

May 2023 – Current Position

- Use Rapid7 IVM to identify and assess vulnerabilities in the IT infrastructure. Decreased average monthly risk score by 14 million overall.
- Experienced in incident response, with participation in multiple internal / external penetration tests and IR tabletop exercises.
- Administration of enterprise products for endpoint protection, secure remote access, privileged access management, email security, and multi-factor authentication.
- Administration of user identities, access privileges, and authorization protocols encompassing user provisioning, deprovisioning, and life cycle management activities.

#### *Help Desk Technician*

January 2022 – May 2023

- Assisted employees in resolving a wide range of technical issues on-site as well as remotely.
- Installation and maintenance of computers and other technical equipment.
- Experienced in management and maintenance of: PDQ Deploy, PDQ Inventory, Jamf Pro Mac MDM, Windows Group Policy, Microsoft Entra ID, and Active Directory.

## *Strategic Accounts Technician*

May 2021 – January 2022

- Resolved a diverse range of technical issues across multiple systems and applications for customers and end-users.
- Provided advanced technical support for specialty accounts within the company.
- Supported development team by testing software, identifying gaps, and logging probable software defects in defect tracking database.

## *Technical Support Representative*

January 2020 – May 2021

- Provided technical support to computer users.
- Maintained records of interactions, issues, and solutions.
- Communicated with end-users, colleagues, and management to resolve issues and ensure customer satisfaction.

## **EXPERIENCE - Non CIS Focus**

### **Kentucky Fried Chicken**

- Crewmember (Nov. 2015 – May 2017):  
Cleaned, prepared food, maintained fryers, and took orders.
- 2nd Assistant Manager (May 2017 – Nov. 2019):  
Managed team, counted tills, and resolved customer complaints.
- 1st Assistant Manager (Nov. 2019 – Dec. 2020):  
Created schedules, managed inventory, and trained new employees.

## **SKILLS AND CERTIFICATIONS**

- Threat Management with CrowdStrike Falcon Platform
- PenTest+ (In Progress)
- Patch Management with Rapid 7 IVM
- Python scripting / automation experience
- PowerShell scripting experience
- Azure Enterprise Application administration
- M365, Exchange, SharePoint, Teams administration
- Proofpoint email security and Email Fraud Defense
- VMWare vSphere administration
- Zscaler Web proxy administration
- Duo Mobile MFA administration
- BeyondTrust Remote support administration
- PCI DSS Compliance and Procedures
- Web application enumeration and penetration testing
- Exploitation of vulnerability proof of concepts
- Experience with offensive security tools: Metasploit, Nmap, Burp Suite, Bloodhound